

# Where Business Vision Meets Technology Mastery

## Your Tech Partner for Custom AI Solutions

We create **custom AI agents, voice** and **Conversational AI, Generative AI** solutions, and **web and mobile products**—built to bring your vision to life.

We guide you through the entire journey—from discovery to deployment, onboarding, and long-term enablement.

Every solution is engineered with your specific workflows, goals, and industry context in mind—while meeting **compliance standards** like GDPR and HIPAA.

## Why Us?

- 43% less setup effort, up to 20% cost savings pre-MVP, and 3x faster support with proprietary **LOFT framework**
- Our clients have seen up to a **35% increase in marketing ROI** and a 22% reduction in customer acquisition costs within just six months of implementing our AI-driven solution.
- Deep expertise in various AI models and tools, which we actively test and adopt internally.

**1+ Billion**  
Users Engaged

REVIEWED ON  
**Clutch** **4.8/5**  
★★★★★

**83 NPS,**  
**9.2 CSA**  
Client Feedback

✓ **1,000+**  
Projects Delivered

**ISO** **27001**  
Information Security Management

## Trusted by Leaders

**KINGSBRIDGE** **TOMFORD BEAUTY** **BURBERRY** **ESTÉE LAUDER** **JO MALONE LONDON**  
**LEASETEQ** **Bags** **HELIKA** **GO** **AVEDA** **exegy** **amika:**  
**The New York Times** **Wildfire** **Electronic Arts** **BEN MOSS JEWELLERS** **verizon** **T-Mobile**

## Key services

### Product Creation & Roadmap Acceleration

Custom Development, Mobile / Web Apps, SDKs, APIs, POCs, MVPs, System Integration, Marketplace Solutions

### Professional Services

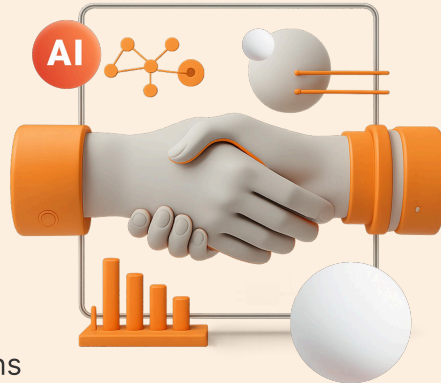
Consulting, CX Design, Implementation, Migration, Integrations, Custom Development, Training / Coaching, Post-Launch Success Packages

### Team Extension

World Class Front End, Back End, Conversation Design, Project Management, Customer Success — In Region, Nearshore, Offshore

## Strategic Value Delivered

- **80%+ CSAT** with AI-automated support operations
- **80%+ accuracy** from LLM-enhanced chatbots
- **10–50% increase** in average order value
- **60%+ customer engagement** with AI personalization
- **3x higher conversion** rates from AI-driven campaigns
- **15x boost in revenue** with intelligent product recommendations



**Think AI is just for support? See how we help brands address the pain points that hurt the most.**

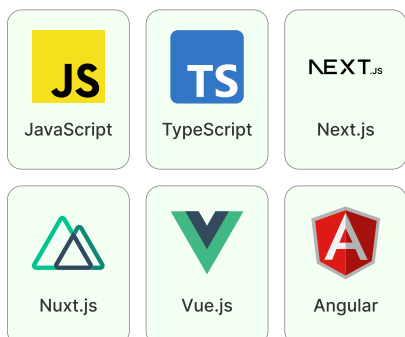
**EXPLORE OUR PORTFOLIO**

## Industries We Serve

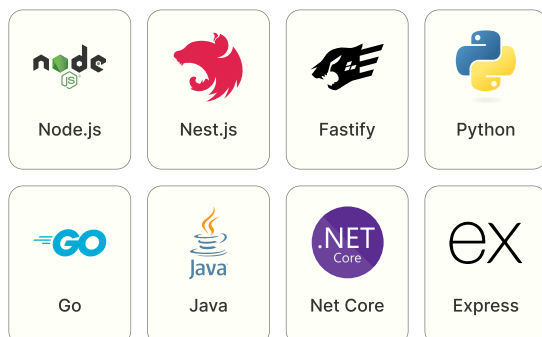
Automotive Finance Healthcare Insurance Banking eCommerce  
Telecom Retail Travel & Hospitality Airports HR & Recruiting + more

## Technology Stack We Use

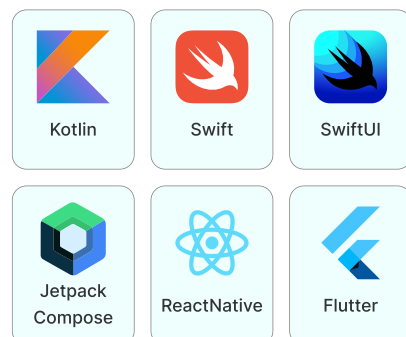
### Frontend



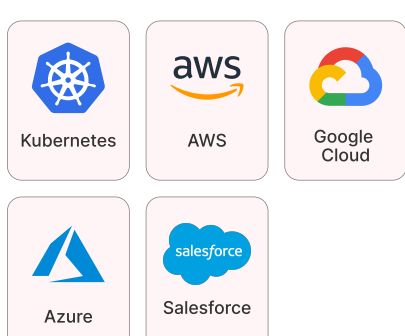
### Backend



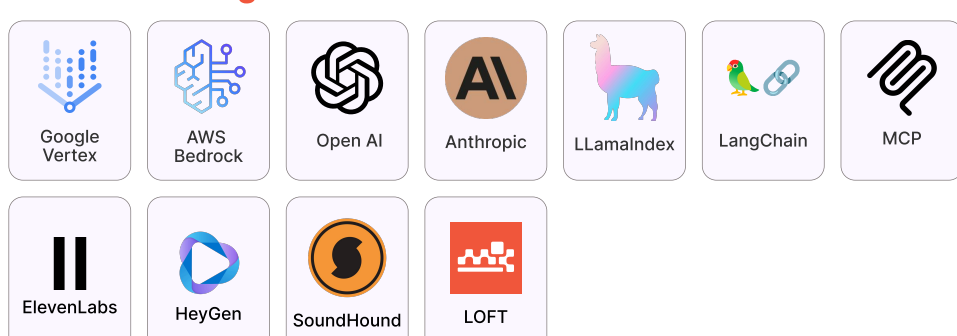
### Mobile



### Infrastructure



### Artificial intelligence & Voice



## Channels Supported

Microsoft Teams Apple business chat Google RCS Voice SMS Whatsapp  
Slack Telegram Instagram Messenger Viber Email Web and Mobile Chat

## Flexible Engagement Models to Fit Your Needs

### ✓ Discovery:

Sessions are held with all stakeholders to determine requirements, no actual solution building or coding.

### ✓ Time & Material:

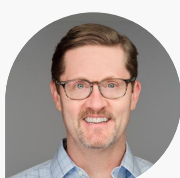
Used when exact requirements are still being determined, but direction is clear enough to begin building the solution. Project duration is fluid and can be extended month to month.

### ✓ Fixed Price:

Used when requirements are well defined, project duration is well known and finite. Any changes are handled through a formal Change Request process.

### ✓ FTE Basis:

A fully functional MOCG team at your disposal for the long term (ex. 6, 12, 24 months). The team structure, roles, and therefore costs may change over time depending upon the project(s) and role(s).



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