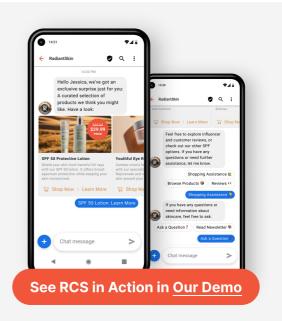
## Your Partner in RCS-Powered Customer Engagement

## **Turn Conversations into Conversions with AI-Powered RCS**

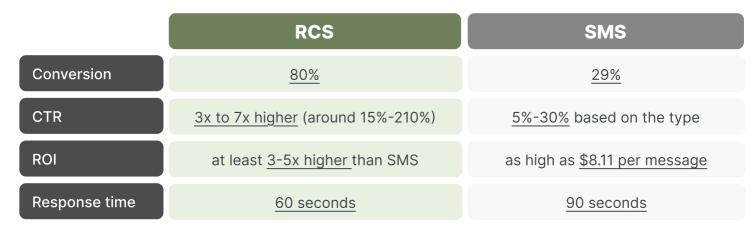
At Master of Code Global, we design and build RCS solutions powered by Vertex AI, helping retailers boost conversions, reduce cart abandonment, and create personalized shopping journeys at scale.

Think of RCS as the next evolution of messaging-bringing interactive, app-like experiences directly into your customer's inbox.





# Why RCS? From Simple Texts to Rich Experiences



# **Top 9 Retail RCS Use Cases**

- → Enhanced marketing campaigns
- → Customized product browsing with interactive carousels
- → Order updates, shipping notifications, and confirmations
- → Product recommendations and upselling offers
- $\rightarrow$  Targeted promotional messaging with CTAs
- $\rightarrow$  Billing and payment reminders with instant pay options
- $\rightarrow$  Shopping cart follow-ups and abandoned cart recovery
- → Feedback collection and customer surveys



# **Delivering Value Through Custom Solutions**

## 1

#### **Tom Ford Beauty**

An Al-powered Facebook Messenger bot as an integral part of the Tom Ford Beauty Gift Finder Campaign.

1-month promo campaign was implemented

2,000+ product clicks and redirects to their website

8,000+ users engaged during the campaign

# 2

#### **RCS Business Messaging** for Fintech

A unified RCS messaging platform that consolidated all interactions into a single, context-aware thread with a history dashboard for agents.

42% reduction in customer service calls

**\$1.2M** annual savings from reduced call center operations

# 3)

#### **Burberry Al Concierge**

An immersive, Al-powered bot integrated into Messenger, providing customized suggestions, storytelling content, and direct access to runway.

Enhanced user engagement

**Increased** online sales

Strengthened brand image

### Want to try RCS risk-free?

Reach out to apply for our exclusive managed RCS pilot program a one-month A/B test designed to show RCS impact on your brand.

### **CONTACT US NOW**







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