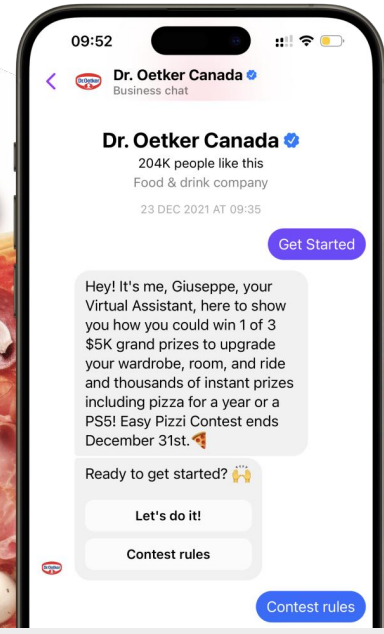


Adopt Generative AI to Deliver the Service Clients Demand

Let us help you safely embed **Generative AI** in your customer service operations, add self-service options, or agent assist to reduce resolution times, minimize agent workload, and improve customer satisfaction.

Reduce Costs and Improve Efficiency with Conversational AI

We are experts at designing top-notch conversational solutions that boost customer engagement and conversion rates. Explore our **Chatbot Analysis Framework** and **ROI Calculator** to get started and ensure your AI investment delivers maximum value.



- 1+ Billion** Users Engaged
- 4.7/5** Clutch Rating
- 20 Years** in Business
- ISO 27001** Information Security Management
- 81 NPS, 9.2 CSA** Client Feedback

Product Creation & Roadmap Acceleration

Custom Development, Mobile / Web Apps, SDKs, APIs, POCs, MVPs, System Integration, Marketplace Solutions

Professional Services

Consulting, CX Design, Implementation, Migration, Integrations, Custom Development, Training / Coaching, Post-Launch Success Packages

Staff Augmentation

World Class Front End, Back End, Conversation Design, Project Management, Customer Success — In Region, Nearshore, Offshore

Channels supported



Our value proposition

- Sped up the creation of **knowledge base articles** for a Conversational AI Platform with GenAI from days to hours.
- Helped a **top electronics brand** boost client satisfaction, achieving 80% CSAT and 84% engaged sessions.
- Optimized internal support communication** for a Fortune 500 biotechnology company.
- Streamlined **customer service routing** for an iconic luxury jewelry brand.
- Drove a **15x healthcare revenue increase** in two years.

Let's transform your pain points into opportunities.

Get in touch:

sales@masterofcode.com

- eCommerce
- Finance
- Education
- Airport
- Travel & Hospitality
- Retail
- Healthcare
- Insurance
- Telecom
- Automotive

What our clients say

“ One of our businesses went from zero to \$2 million dollars a year in annual recurring revenue. That's only possible because of Master of Code Global development expertise and ability, which allows us to focus on marketing and sales. I attribute the success directly to their effort. Without their product development, we have nothing to sell. So they get most of the credit.

Ezra F.
Founder
Smart Marketer Inc.

“ Our collaboration with Master of Code Global, a strategic Innovation Partner, has played a crucial role in advancing our shared vision of digital transformation. Master of Code's outstanding technical acumen and unwavering commitment to developing customer-centric solutions have consistently impressed us.

Veselin Vuković
VP Strategic Partnerships
Infobip

“ Our experience with Master of Code Global has been fantastic so far. Feedback from customers has been great, and our functionality is good. Regarding their quality of work and code, it's better than anything we've seen before. They even gave us UI/UX best practices.

Mohammed Al-Awadhi
Co-founder
MyHome

Trusted by leaders

